

Dev. Collaboration Support System with Biz Partner (Collaborative Product Commerce eXchange)

Biz Partner Member Subscription · Log-In

- Member Subscription
- 1st login
- 2nd login (MFA)
- Login PC certification

※ How to take action when CPCex connection is not possible※ How to take action if file download is not possible

Through Edge or Chrome browser, access the following website: http://cpc.sec.samsung.net.
① For biz partners, select "Biz Partner / Affiliated (B2B)" and click the [Login to CPCex] button.
② On the B2B Biz. Partner System Log-In screen, click the "New Member" button.



- * Access the B2B integrated authentication system and proceed with CPCex subscription.
- ③ Check if CPCex is checked in the system selection and if it is not checked, reconnect and proceed.
- ④ Select the country where the partner company is located. : EU, China, others (including Korea)
- **(5)** We agree to the terms and conditions of use, the collection and use of personal information, and proceed with membership.

SAMSUNG BusinessPartner User Directory Coordination System	Please review and accept guidance about the Terms of Service and the Privacy Policy in order to use the services provided by the systems.
회원가입	Country of residence : OEU user Ochina user Others (Including Korea)
> 신규회원가입 Select Systems 🛄 🔪 Terms & 王 🔰 Vser Info 🏭 🔪 Completion 😭	Terms of Service ARTICLE 20 RESOLUTION OF CONFLICTS I. The Company and a member may make every effort to peacefully solve the conflicts related to the service. 2. The Company may preferentially deal with the comments or complaints presented by members. Provided, in case that it is difficult to APPENDIX (2011.9.27) THE TERMS OF USE shall enter into force on September 29, 2011.
시스템 선택 아래 B2B 사이트 중 이미 등록하신 사이트가 있으시면, 새로 등록할 필요없이 기존의 ID와 Password로 조회 후 원하시는 사이트를 추가하실수 있습니다.	Consent to Collection and Use of Personal Information
☑ CPCex 3 □ DS Partner EHS □ Mobile SGTM(구. RFID 시스템)	Name and Contact Details of Personal Information Importer : Samsung Electronics Co., Ltd. Personal Information Transferred User ID, Password, Name, English name, Vendor name, Vendor code, Business registration number, E-mail address, mobile phone n Country to Which Personal Information Is Transferred, Date and Method of Transfer Securely stored in server of Republic of Korea
SIPMS TN Portal ToolMate	 Purpose of Use, Period of Retention and Use In order to carry out development outsourcing, Samsung Electronics HQ uses personal information to communicate smoothly with s After withdrawing from the membership, keep it up to 7 years.
□ e-CIMS(녹색구매)	Crequired) Critical item collection agreement Register

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6 Se	arch and select the	e company code.	Primary exchange division *	Telecommu
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Re-enter password *	•••••		CPCex helpdesk in	the fut
Name *	Roy Jay		(a) Click conf	irm
E-mail *	jaeyong7.shim@gmail.com (E	-mail can be sent for business purposes)		

 Make sure to check the business unit of the person in charge of Samsung Electronics you want to trade with and select the main business unit.

(e.g.) Mobile eXperience Division, Video Display Division (VD), Home Appliances (SEC), etc.

When you sign up as an administrator of your partner company, check the checkbox and enter the reason.

* When you sign up for the first time from your partner company, you must sign up as a vendor admin, and you can change it by requesting to CPCex helpdesk in the future.

- ✤ Detailed guidance on how to search for company code ※ If there is a company code
 - The company code is issued by NERP, and so please ask the SEC employee for the company code.
 - Enter and search for a company code, business registration number, or company name.
 - The company name, company code, representative, and business registration number are searched according to the search conditions entered.
 - When you click the confirm button, the vendor code of the search result is reflected in the new membership screen (front page).

🗅 Find Enterprise - 프로필 1 - Microsoft Edge - 🗆 🗙	🗅 Find Enterprise - 프로필 1 - Microsoft Edge — 🛛 🗙	🗅 Find Enterprise - 프로필 1 - Microsoft Edge — 🗆 🗙
https://partnerlogin.samsungelectronics.com/common/mem/user/find_en A ^N	https://partnerlogin.samsungelectronics.com/common/mem/user/find_en A	https://partnerlogin.samsungelectronics.com/common/mem/user/find_en A [™]
Check the Company Code Company Code ✓ ✓ Q	Check the Company Code Company Number Vendor Vendor Q	Check the Company Code Company Name Vendor Vendor Q
No. Company Name Block Representative Biz. reg. number 1 Company Code :	No. Company Name Block Representative Biz. reg. number 1 주 N 역 Townson Company Code : I	No. Company Name Block Representative Biz. reg. number 1 Company Code : Company C
• You can use "*" to search companies by company name. ?, Term Desc. ?	· You can use "*" to search companies by company name. ?, Term Desc. ?	• You can use "*" to search companies by company name. 2, Term Desc. 2
If you don't know the code of your company (Vendor or Customer), you can search by the company name. Company's user which company code does not exist click below 'Request of issuing a temporary company code' button, please. Request of issuing a temporary company code	If you don't know the code of your company (Vendor or Customer), you can search by the company name. Company's user which company code does not exist click below 'Request of issuing a temporary company code' button, please. Request of issuing a temporary company code	If you don't know the code of your company (Vendor or Customer), you can search by the company name. Company's user which company code does not exist click below 'Request of issuing a temporary company code' button, please. Request of issuing a temporary company code
✓ Confirm × Close	✓ Confirm × Close	✓ Confirm × Close

- Detailed guidance on how to search for company code <u>×</u> How to issue temporary company code because there is no company code
 - If the company is not searched in the previous page, request to issue a temporary company code according to the order of arrows.
 - Select the country in which the company is located and enter the company name /English name.
 - If the location is Korea, Republic of, enter and search the business registration number.
 - If there is no company code in the search result, a temporary company code is requested.

🍘 https://partnerlogin.samsungelectronics.com/?passTarget=CPC&langfix=en - Fi 🗖 🔳 🔀	Attps://partnerlogin.sar	nsungelectronics.com/?lang	fix=en&passTarget=CP 👝 😐 💌	🥔 https://partnerlogin.samsungelectronics.com/ - Find Enterprise Number - Intern 👝 🗉 💌
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	Company name			
	Company name(en)			You can register the corpnumber(1208771834).
To find a company.	Business reg. number		🔍 * Korea Only	
please enter a company code, company name or company number, and click 'Search' button!	Division	●Vendor ○Customer		
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You can use "*" to search companies by company name. ?, Term Desc. ?			\checkmark	
If you don't know the code of your company				
(Vendor or Customer), you can search by the company name.				
Company's user which company code does not exist click				
below 'Request of issuing a temporary company code' button, please.				
Poquaet of iccuing a temporary company code				+ OK + Close
ricquest of issuing a temporary company code				
✓ Confirm × Close			Confirm X Cancel	

- 10 If you press the [Confirm] button, you can see the sign-up completion message.
- ID Membership will be completed if approved by the vendor admin (VA) of your company and approved by the Samsung Admin (SA) of the primary exchange division. If you apply for membership as a vendor admin, the membership will be completed if the Samsung Admin (SA) of the primary exchange division approves it and the OTP issuance process must be carried out separately.

S ::: Business Partner ::: × +	
← → C a partnerlogin.samsungelectronics.com/common/frameMain.jsp	41
SAMSUNG BusinessPartner User Directory Coordination System	
회원가입	* Once the admin approves your request, a mail on the
> Registration result	completion of the approval will be sent to you.
Select Systems D Y Terms & Select Systems Condition V Ser Info	Dear prappran[Corporation Code:CPC011712]
10 Electronics B2B integrated ID was requested. ID :pranpran	Congratulations! We would like to inform you that you are approved to use CPCex system as of Thu, Nov 30, '17.
When your registration is approved, you can use the B2B membership site at Samsung Electronics with your integrated ID. We will notify you of your application results by email within two days after your application. If you do not receive our email notification after two days, please contact below:	Apart from the password, you are required to enter the OTP code if you want to exercise the administrator authority as a member in the administrator level.
* CPCex Automatically requested the approval of the access by e-mail to the following administrators.	Have a great day!
If you cannot sign in, request it again to them, please.	Admin Message :
CPCex HelpDesk : cpchelpdesk@samsung.com / 82-31-200-4903	
CPCex Sign up/Login/Admin Manual	
Department Manager	
✓ Confirm	

1st login

***** CPCex 1st login with ID and password approved for subscription

① Partner users select "Biz Partner/Affiliated (B2B)" and click the [CPCex Login] button.

(2) If you go to the login screen of the B2B integrated authentication system, enter the ID and password approved for subscription, and click Login.



Step 1-1) SingleID Authenticator Enroll

**** MFA : Multi-Factor Authentication**

- ① If you log in CPCex, check [Terms of Use] and [Collection and Use of Personal Information] on the screen and click Accept.
- **②** Select SingleID Authenticator PIN/Bio as verification option
- **③** Click 'Get started' to start registering SingleID Authenticator service

User Consent *, the following user consent is required in order to use SingleD. For account * •, the following user consent is required in order to use SingleD. Select verification option For account * • (1) <t< th=""></t<>

Step 1-2) SingleID Authenticator Mobile App Installation (Choose One from the following method)

① Move to Google Play / App Store through "QR Code" and Install App

- ② Download the installation file directly from the download link
- ③ Move to Google Play / App Store through "SMS" and Install App



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stall mobile app for authentication

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- ③ Move to Google Play / App Store through "SMS" and Install App



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3	If you wish to receive download link via SMS, please enter your mobile number and click 'Send' button.		instal
1	+82 V 01012345678		'Send
Ľ	Can Child Chi the App Store:		

Enter the country code and number of the mobile phone to receive the installation URL text, and click 'Send'

Install the app by downloading directly to the URL of the received character

SingleID App URL IOS: <u>https://tinyurl.com/58j42vcv</u> Android: <u>https://tinyurl.com/</u> <u>32eaunr4</u> SingleID Authenticator App is installed on mobile phone.



Step 1-2) In case of iOS, set app trust separately On iOS, for the enterprise apps that have been installed manually, such as from a URL link, the iOS device displays a notification that 'Untrusted Enterprise Developer' on the first launch. After you dismiss this message, you can set up trust with the app developer.

- **①** Launch the iOS SingleID Authenticator app
- ② Select 'Settings' > General
- **③ Select 'VPN & Device Management'**
- ④ Select 'Samsung SDS Co.,Ltd.'
- **(5)** Select 'Trust Samsung SDS Co.,Ltd'
- **6** Select 'Trust' on the dialog box



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Samsung SDS Co., Ltd. 신뢰할 수 없음	>					Cancel Trust

Step 1-3) Service registration of SingleID Authenticator app

- **①** Enter the screen for service registration
- **②** Run App screen for service registration
- **③** Service Registration Completion Screen

Click the + button to register the service





Step 1-3) Service registration of SingleID Authenticator app

- Registration of 6-digit PIN information for use when major authentication such as biometric authentication is not possible



Step 2-1) SingleID biometric authentication login (before authentication time expires)

- ① After the first login, automatically move to the SingleID Authenticator screen
- ② When a biometric authentication request push notification message is received on the mobile phone, proceed with authentication after accessing the APP
- **③** Touch the push notification to run the SingleID Authenticator App and then run fingerprint or FaceID biometric authentication







Step 2-2) SingleID SMS registration and login

- ① After login CPCex, select SMS as the verification option
- **②** Click Start to register SMS as the authentication method
- **③** Enter the mobile phone number to register and click Send Authe ntication Code
- (4) Enter 6 digits authentication code received by SMS & click Verify.
- S After successful authentication of 6 digits authentication code, registration is completed
- ⑥ Enter 6 digits of authentication code received by mobile phone r egistered on Single ID and click Verify button → Go to CPCex system screen after successful SMS authentication



Step 2-3) SingleID mOTP registration and login

1 After logging in to CPCex, select mOTP as the

verification option. **X** Biometric / mOTP / TOTP / PIN

can be registered at once

- **(2)** Authentication code is displayed on web screen
- **③** Push notification is displayed on mobile phone

④ If the OTP code displayed in the push notification is

the same as the authentication code number on the

web screen, click the 'Verify' button, If it is different,

click the 'Cancel' button

Web



×

Step 3-1) If you change your mobile phone

- ① Click on "Do you want to use a different mobile phone?" at the bottom of the authentication screen.
- ② If there is a push alarm on the existing mobile phone, select the verification option and complete the authentication.
 - **※** If there is no existing device, you must request initialization to the MFA service desk (mfasvd.sec@samsung.com)
 - Write that partner user id and usage system are CPCex and send mail by cpchelpdesk@samsung.com
- **③** Install the app on the new mobile phone and register the service again.
- ④ In the Change your existing mobile phone screen, click Registration.

	Web			
	SingleID	SingleID © English ∨	SingleID © English ∨	
/	<section-header>EVE Description of the series of</section-header>	Bio Authenticate using SingleID Authenticator App push notification has been sent to your mobile phone. 0 0:46 Check a push notification on your phone Check a push notification on your phone C Resend Not receiving app push notifications? click here Want to view/manage your authenticators? Go to MFA Portal	i SingleID Authenticator 3 Description Support of the mobile app and click '+' button at the top of home screent. Please scan QR code below or enter manual code. © 0 D2:51 QR code Manual code Wanual code 0 P2:51 Or 92:16:16:899 Or 92:16:16:899 Or 92:16:16:899	Openation Change your existing mobile phone. There is another mobile phone registered with this service. If you continue to register, you can't use your previously registered mobile phone. Do you want to continue?
	Privacy Policy Terms of Use Service Desk : mfasvd.sec@samsung.com			Registration Cancel

Step 3-2) Changing the mobile number that receives the SMS

- ① Click 'Want to view/manage your authenticator? Go to the MFA Portal' link
- ② Select verification option

other than SMS, authenticate yourself, and log in to the MFA portal % If there is no other verification option, you must request SMS change to the MFA service desk (mfasvd.sec@samsung.com): Write CPCex user ID and usage system CPCex, a mobile phone number before and after the change, and send an e-mail with cpchelpdesk@samsung.com for reference.

- **③** To register a new SMS, click the +Add New button
- ④ Select SMS as the verification option to register
- **⑤** Proceed authentication for identity verification
- **6** Enter the changed mobile number and click the Send verification Code button.
- ⑦ Enter the 6-digit code received by SMS and click Verify.
- **⑧** Delete existing number after checking SMS registration normal.

※ If you do not delete the existing number, the SMS verification code will be sent to both mobile phone numbers, which may be a security problem, so you must delete it.



Login PC certification

- Partner users must specify the PC they will use when accessing CPCex for the first time, and only the designated PC can access CPCex.
- **①** If you first log into CPCex, you have to install a program nProtect Online Security(nOS).
- ② After nOS is installed successfully, CPCex asks whether the current PC will be used to access CPCex with your account. when you click [Yes], you can access CPCex immediately.

	Guide to User Access PC Authentication for Biz. Partner	
		1. On
	1. Only one PC can be used for each biz, partner user account to CPCex.	10
	□ The PC initially accessing CPCex is automatically set to the one that can be used for the corresponding account.	corres
	□ If mother PC is used to access CPCex instead of the accessible PC, the administrator approves the use of the PC and the user can use it to access CPCex.	□ I of the
	2. For the access PC authentication, it needs to install the nProtect Online Security (nOS) program.	2. For
	□ If nOS is not installed in a PC to be used to access CPCer, the installation guide page is automatically displayed. After installing the program, the access PC authentication page is displayed.	
	If the nOS installation guide page is not displayed, click the following link to download the program, and install it. Then, try to access CPCex.	□ I displa
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	https://supdate.nprotect.net	
	3. For the information on the access PC authentication, contact cpchelpdesk.	
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Guide to User Access PC Authe	entication for Biz. Partner
1. Only one PC can be used for each biz. partner user acco	ount to CPCex.
☐ The PC initially accessing CPCex is automatically set t corresponding account.	o the one that can be used for the
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Download nProtect Online Security (nOS)	
3. For the information on the access PC authentication, co	ntact cpchelpdesk.
eMail: cpchelpdesk@samsung.com(Tel: +82-31-200-4	903)
Do you want to register this PC to CPCex?	
If click [Yes] button, your PC will be registered to CPCex. If click [No] button, go back to CPCex Portal.	
	No

Login PC certification

If the OS is reinstalled on the specified PC or CPCex is connected from another PC, the certification procedure for the changed PC connection is guided.

③ When the changed PC first accesses CPCex, the PC certification request screen appears. Enter a reason and click Yes. ※ If you are a vendor user (VU) of a partner company, you will be asked to approve the changed PC connection to the vendor admin (VA). / If you are a vendor admin (VA) of a partner company, you will be asked to approve the changed PC connection to the user manager of the primary exchange division of Samsung Electronics.

CPCex CPCex PC Certification	4 CPCex	CPCex PC Certification
CPCex can be accessed from a single PC authorized for each user. CPCex cannot be accessed from a PC that is not authorized. Do you want to access CPCex from the PC that you are using now? If you press [Yes], you will be able to access CPCex from this PC only. If you press [No], the connection to CPCex will be closed. Inter a reason to update. Yes No	Authorized PC change approv You can use the CPCex system The administrator??sAadf The If e-mail does not arrive for the Authorized PC change request (a) If you log in authentication describing the certification is the system, the	al is not complete. no this PC when the authorized PC change is approved by the authorized PC change process. Administrator's approval result is notified to you via e-mail. wo days since authorized PC change request, please contact the following. → Approval by the vendor Administrator → Approval by the Samsung Administrator → Completion of authorized PC change nto the system when the PC is being approved, the above screen approval process is displayed. (Login PC not approved) × If you successfully log int PC is set as the PC for your CPCex account.

X How to take action when CPCex access is not possible (1/3)

If you can not log in to the CPCex system or only the blank screen appears even after logging in, check the following information sequentially and take action.



(1) Check Chrome or Edge's version information through
 Chrome's Help> Chrome information or Edge's Help and
 Feedback> Microsoft Edge information. → Upgrade if it
 is not the latest version.



X How to take action when CPCex access is not possible (2/3)

(2) Edge

- 1. Ctrl+Shift+Del
- 2. Clear search data
- Time range: Select all times
- Check all checkboxes and run "Clear Now"

(2) Chrome

- 1. Ctrl+Shift+Del
- 2. Delete Internet Usage History
- Period: Overall
- Cookies, other site data: Check
- Cached images and files: Check

	Your <u>browser is managed</u> by your organization	Cottinge	Q Search settings
	View the sites that we've blocked from tracking you	Settings	a constanty
Settings	Exceptions > Allow all trackers on sites you choose	🔔 You and Google	Your <u>browser is managed</u> by your organization
Q Search settings	Always use "Strict" tracking prevention when browsing InPrivate	Autofill	Clear browsing data
Profiles		Privacy and security	Check now
Privacy, search, and services	×	C. Dedamana	Basic Advanced Create Advanced
Appearance	Clear Clear browsing data	2 Performance	Time range Last 7 days 👻
Sidebar	This incli Time range rofile will be deleted. Manage your data	Appearance	Prive
Start, home, and new tabs	Last hour	Q Search engine	Clears history, including in the search box
🖻 Share, copy and paste	Clear Choose what to clear	Default browser	
Cookies and site permissions	Choo: None >	_	Cookies and other site data Signs you out of most sites. You'll stay signed in to your Google Account
Default browser	Z Download history	() On startup	so your synced data can be cleared.
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Phone and other devices	To cho jaeyong7.shim@samsung.onmicrosoft.com. To clear browsing data	Reset settings	
🛱 Accessibility	from this device only, sign out first.		JoyDady Shim
About Microsoft Edge	Clear now Cancel	🚖 Extensions [2]	Syncing to jaeyong7.shim@gmail.com
	Privac,	About Chrome	To clear browsing data from this device only while keeping it in your Google
	Select your privacy settings for Microsoft Edge. Learn more		Account, sign out.
	Send "Do Not Track" requests		
	Allow sites to check if you have payment methods saved		

X How to take action when CPCex access is not possible (3/3)

(3) After logging in to CPCex, click Install related programs in the menu on the right side of the initial screen to download and install a file transfer program that fits your PC environment.

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			•	High speed File	Transfer Agent for Mac	[16.0MB]				install Now
			•	High speed File	Transfer Agent for Ubun	tu 32bit [12.9MB]				install Now
			•	ligh speed File	Transfer Agent for Ubun	tu 64bit [12.5MB]				install Now

When you cannot download a file

When downloading an attachment, if the following message is displayed, change the setting as follows:

CpcFTP	
C:\ProgramDat Holder:413117 했습니다.	a#CPCex#DownloadWext.cpcex.common.CpcContent 7394.CPC에 액세스하는 동안 알 수 없는 오류가 발생 확인 확인
CPCex	You can search for users or partners. Re Q Rersonal Setting Rim SANGYUN Cogout Exchange Development Design Quality Expense
Personal Setting 🛛 (🗧	Onfirm Cancel
Use Environment Setting	D Max File Transfer Size
Address book	Present Max File 10240 MB List 30 Line
Integrated Category	S File Transmission Type TIP
Personal information modification/withdrawal	O HTTP(Browser) O HTTP(ActiveX) O Multi-Connection(Agent)